

September 3, 2009



Customer Advisory #119 – 2009
Cancelled Booking Fee
Effective October 2, 2009

Dear valued customers,

Effective **October 2, 2009**, CMA CGM (America), LLC will implement a **Cancelled Booking Fee of \$125** for any booking that is cancelled with container activity.

This means if a container has been pulled from the terminal/yard/rail for a booking which is then cancelled per the shipper's request, a **\$125 fee will be charged along with any additional expenses that are incurred due to the use of the equipment** (i.e. demurrage, detention, haulier costs, customs exam fees, etc).

**This fee will not apply if the booking is cancelled and no equipment has been used for the booking.

Thank you for your continued support. Should you have any questions or concerns regarding this change, please contact our customer service center at 1-877-556-6308. For current schedule activity, please visit our Web site at www.cma-cgm.com.

Best regards,

Best regards,
Todd Rives
Vice President – Export Trade and Line Management
(757) 961-2298

CMA CGM (America) LLC
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