



## Customer Advisory #18 – 2009

### New NVOCC House Bill of Lading Process

Dear Valued Customer,

In July 2008, use of the mandatory Automated Export System (AES) filing for U.S. export cargo documentation took effect, becoming fully enforced on September 30, 2008. In addition, the beginning of this year also saw the implementation of the China Cargo Advanced Manifest (CCAM) policy by China Customs, with full enforcement scheduled in the coming months.

With these policies set forth, shipping lines have received additional responsibilities related to the transmission and presentation of Non-vessel Operator Common Carrier (NVOCC) house bill of lading information. In order to comply with these policies and prevent delays in manifesting, CMA CGM (America) LLC now requires that house bill of lading information be provided to CMA CGM as instructed below:

1. It is important for all NVOCCs to inform CMA CGM at the time of booking whether they are a non-automated or an automated NVOCC.
2. NVOCCs must include in their shipping instructions whether they are an automated or non-automated NVOCC in order to provide verification that all necessary information has been submitted for manifesting the bill of lading.
3. **Non-automated NVOCCs** must submit their **complete house bill of ladings** with their shipping instructions to CMA CGM so that we can input the information into our system and transmit it to U.S. Customs.
4. **Automated NVOCCs** must submit their house bill of lading **numbers** to CMA CGM for inclusion in the manifest.

If the requested information is not provided, the manifesting of your bill of lading by CMA CGM will be delayed until the information is received. This could cause additional delays at the transshipment port or port of discharge if the information is not provided in a timely manner. In such cases, all charges associated with the holding of cargo (i.e. demurrage, storage, etc.) will be applied to the cargo's account.

We appreciate your continued support and understanding as these new requirements take effect. Should you have any questions or concerns regarding this change, please contact your local CMA CGM (America) LLC sales representative.

Best regards,

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**CMA CGM (America) LLC**

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