

April 15, 2009



## Customer Advisory #40 - 2009

### Reefer Congestion Surcharge Haiphong, Vietnam

Dear Valued Customer,

Due to a shortage of reefer plugs, the port of Haiphong, Vietnam is experiencing congestion for temperature controlled cargo. As a result, the local port authorities have decided to stop the discharge of laden reefer containers.

Until the situation improves, CMA CGM (America) LLC will put a hold on all reefer units destined to Haiphong in hub locations such as Port Kelang. In order to cover the additional costs associated with this congestion (plugs, monitoring, storage, etc.), CMA CGM will implement a **Reefer Congestion Surcharge**, as follows:

USD \$500 per Reefer Container

This surcharge is applicable to all temperature controlled cargo shipments bound for Haiphong and moving under a CMA CGM bill of lading, effective for cargo received on and after May 15, 2009.

Thank you for your continued support. Should you have any questions or concerns regarding this change, please contact your local CMA CGM (America) LLC sales representative. For current schedule activity, please visit our Web site at [www.cma-cgm.com](http://www.cma-cgm.com).

Best regards,

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