

January 20, 2011



**Customer Advisory #12 – 2011
Service Disruption in Tunisia**

Dear Valued Customer,

During the last 4 days, we faced a major political change in Tunisia regarding an action being referred to as the Jasmin Revolution. It appears that civil and economic activity will restart slowly, and we are confident about a return to a smooth running economy within 7 days.

This demonstration has the following direct results affecting maritime operations: Tunis & Sfax ports closure, lack of Dockers manpower, absence of customs authority and temporary closure of our maritime agency.

In order to preserve all goods bound for Tunis and Sfax, we have temporarily suspended our service through Malta, and will keep the containers at Malta Freeport terminal.

Upon the reopening of Tunis and/or Sfax port, we will provide 2 vessels to supply this country, knowing that our transshipment port is only half-day far from Tunisia.

We will continue to keep you informed about the developments.

Thank you for your continued support. Should you have any questions or concerns regarding this change, please contact your local CMA CGM (America) LLC sales representative. For current schedule activity please visit our Web site at www.cma-cgm.com.

Best regards,
John McKenzie
Director, Export Trades – Trans Atlantic Services
CMA CGM (America) LLC
(757)961-2516