



**Customer Advisory #47 - 2011
Export Documentation Policy – Oakland, CA
Effective Immediately**

Dear Valued Customer,

Effective immediately, we can no longer permit cargo to be loaded without complete Shipping Instructions when loading out of Oakland, CA on the Pearl Service (voyage begins with "TX"). This policy is being implemented so that we may be 100% compliant with US Customs Regulation 19CFR4.75(c).

The following information is required on your Shipping Instructions and must be submitted to CMA CGM (America) LLC prior to the documentation cut off in order to ensure your cargo is not rolled:

- Shipper and Consignee
- Port of Discharge
- Container Number
- Piece Count
- Weight
- Commodity
- US Customs AES info (i.e. ITN number)

All costs generated due the receipt of missing or incomplete Shipping Instructions will be for the shipper's account including roll fee, terminal handling charges, CMA CGM demurrage and detention charges, etc. Should you have any questions, please contact our Customer Service Team at 877-556-6308.

(More information surrounding this Regulation can be found on CBP website:
http://edocket.access.gpo.gov/cfr_2002/aprqr/19cfr4.75.htm)

Thank you for your continued support. Should you have any questions or concerns regarding this adjustment, please contact your local CMA CGM (America) LLC sales representative. For current schedule activity please visit our Web site at www.cma-cgm.com.

Best regards,

Don Woods
Director Export Services
CMA-CGM (America) LLC
Customer Service 877-556-6308