

COVID-19: Situation in Argentina (Update#1)

The current COVID-19 outbreak is affecting the entire supply chain around the world, posing major potential challenges.

The priority of the CMA CGM Group is to ensure the health and safety of our collaborators and colleagues; while ensuring business continuity, despite extraordinary interruptions. We remain committed to ensuring the delivery of a seamless experience to each customer, as much as current conditions allow.

On our page, you will find all the necessary information about Argentina and our teams of experts will remain at your disposal to provide you with tailored solutions.

Sales

Bue.sales@cma-cgm.com

Customer Care

Bue.csexp@cma-cgm.com

Bue.csimp@cma-cgm.com

Service Deliver Desk

Bue.sdd@cma-cgm.com

Business Continuity Plan

Aligned with the guidelines of the Government and the CMA CGM Group, most of our collaborators are working remotely.

We have activated our Business Continuity Plan and we are operating at our full capacity.

The DNU 297/2020 that establishes the Preventive and Compulsory Social Isolation in the Argentine Republic until 03/31/2020 exempts foreign trade activities from complying with said measure and for this

reason, our Counter Desk will attend to the public in the days business that the quarantine lasts between 10:30 a.m. and 3:00 p.m.

The rest of our teams will be available by email and on their cell phones if applicable.

Operational situation in Argentina

All of our services will continue to operate normally.

The terminals are active.

The delivery of empty or full containers will proceed normally.

Take full advantage of the many e-business opportunities that CMA CGM can offer at My CMA CGM



While rulers around the world are advising people to stay at home to limit the spread of Covid-19, you can continue to manage your shipments remotely on our My CMA CGM ebusiness platform.

- **My Prices** - check existing rates or get new instant quotes when no reference is available
- **Bill of Lading (BL) remote printing** - no need to go to our counter to find your Original BL
- **Other e-tools in My CMA CGM** - explore more tools to help you organize, track and manage your shipments and door-to-door transactions from anywhere in the world
- **Mobile app - Track**, trace and plan your shipments directly from your mobile phone

Similar tools as above are also available for APL, ANL and CNC.

If you need support from our team to create your account or browse our website, feel free to contact our eBusiness experts: Ecsa.ebusiness@cma-cgm.com