

CUSTOMER CARE - IMPORT/EXPORT				
CONTACT PERSON	Station	EMAIL ID	CONTACT NO.	ACTIVITY
<b>CUSTOMER CARE - EXPORT</b>				
kamran Ali	KARACHI (AKI)	<a href="mailto:kar.kali@cma-cgm.com">kar.kali@cma-cgm.com</a>	021-35147810-20 Ext : 255 Mobile 03226767052	Customer Care Reefer - Karachi
Affan Zaidi	KARACHI (AKI)	<a href="mailto:kar.szaidi@cma-cgm.com">kar.szaidi@cma-cgm.com</a>	021-35147810-20 Ext : 264	Customer Care - Karachi
Faizan Shaikh	KARACHI (AKI)	<a href="mailto:kar.fhshaikh@cma-cgm.com">kar.fhshaikh@cma-cgm.com</a>	021-35147810-20 Ext : 710 cell: 03226767822	Customer Care - ANL
Naseem Akhter	ICD (AFI/ AHE)	<a href="mailto:lah.nakhter@cma-cgm.com">lah.nakhter@cma-cgm.com</a>	Phone +92-42-35872031-4 Ext : 103	Customer Care - ICD
Salman Malik	ICD (AFI/ AHE)	<a href="mailto:kar.smalik@cma-cgm.com">kar.smalik@cma-cgm.com</a>	021-35147810-20 Ext : 263	Customer Care - ICD
Muhammad Hassan Bin SADIQ	KARACHI (AKI)	<a href="mailto:kar.musadiq@anl.com.sg">kar.musadiq@anl.com.sg</a>	021-35147810-20 Ext : 259	CRO / Booking Desk - ICDs
Sumaira Waseem	KARACHI (AKI)	<a href="mailto:kar.swaseem@cma-cgm.com">kar.swaseem@cma-cgm.com</a>	021-35147810-20 Ext : 254 Direct 021-35147804	Customer Care - Karachi
Arif Khatri	KARACHI (AKI)	<a href="mailto:kar.akhatri@cma-cgm.com">kar.akhatri@cma-cgm.com</a>	021-35147810-20 Ext : 258 Direct: 021 35147807	CRO / Booking Desk - Karachi
Asad Muhammad	KARACHI (AKI)	<a href="mailto:kar.amuhammadkhan@cma-cgm.com">kar.amuhammadkhan@cma-cgm.com</a>	021-35147810-20 Ext : 262	CRO / Booking Desk - Karachi
sikander	KARACHI (AKI)	<a href="mailto:kar.snaveed@cma-cgm.com">kar.snaveed@cma-cgm.com</a>	021-35147810-20 Ext : 256	COC, COD, Lost BL, Return Shipment
<b>Raheela Asif</b>	<b>KARACHI (AKI)</b>	<b><a href="mailto:kar.rasif@cma-cgm.com">kar.rasif@cma-cgm.com</a></b>	<b>021-35147810-20 Ext : 252 Direct 021-35147823 Cell 0322676783</b>	<b>For Escalation</b>
<b>CUSTOMER CARE - IMPORT</b>				
Fahad Iftikhar	KARACHI	<a href="mailto:KAR.SIFTIKHAR@cma-cgm.com">KAR.SIFTIKHAR@cma-cgm.com</a>	021-35147810-20 Ext : 266	Import Queries
Humayun Ali	KARACHI	<a href="mailto:kar.rali@cma-cgm.com">kar.rali@cma-cgm.com</a>	021-35147810-20 Ext : 265	Import Queries
Salman Siddiqui	KARACHI	<a href="mailto:kar.ssiddiqui@cma-cgm.com">kar.ssiddiqui@cma-cgm.com</a>	021-35147810-20 Ext : 271	Refund Matter
Wajahat Ali	KARACHI	<a href="mailto:kar.wasiddiqui@cma-cgm.com">kar.wasiddiqui@cma-cgm.com</a>	021-35147810-20 Ext : 270	Refund Matter
Ibrar Ali	KARACHI	<a href="mailto:kar.ibali@cma-cgm.com">kar.ibali@cma-cgm.com</a>	021-35147810-20 Ext : 269	Refund Matter
<b>Adnan Gul</b>	<b>KARACHI</b>	<b><a href="mailto:kar.agul@cma-cgm.com">kar.agul@cma-cgm.com</a></b>	<b>021-35147810-20 Ext : 253</b>	<b>For Escalation import Queries &amp;</b>
<b>Furqan Ahmed</b>	<b>KARACHI</b>	<b><a href="mailto:kar.afurqan@cma-cgm.com">kar.afurqan@cma-cgm.com</a></b>	<b>021-35147810-20 Ext : 251 Direct 021-35147826 cell: 03226767826</b>	<b>Manager Customer Care</b>

Group ID's

For Export [kar.cs@cma-cgm.com](mailto:kar.cs@cma-cgm.com)

For Import [kar.impcs@cma-cgm.com](mailto:kar.impcs@cma-cgm.com)

- After office hour you can contact concerns on official cell phone for urgent issues

- Copy mark to your sales person in all emails

Updated Local tariff Link for CMA CGM Pakistan

<https://www.cma-cgm.com/local/pakistan/tariffs-local-charges>

SERVICE DELIVERY				
CONTACT PERSON	STATION	EMAIL ID	CONTACT NO.	ACTIVITY
Faisal Aleem	KARACHI	<a href="mailto:kar.faleem@cma-cgm.com">kar.faleem@cma-cgm.com</a>	021-35147810-20 Ext : 706	Import Invoicing
Muhammad Irfan	KARACHI	<a href="mailto:kar.mirfan@cma-cgm.com">kar.mirfan@cma-cgm.com</a>	021-35147810-20 Ext : 707	Custom Manifest Filling
Naeem Akbar	KARACHI	<a href="mailto:kar.nakbar@cma-cgm.com">kar.nakbar@cma-cgm.com</a>	021-35147810-20 Ext : 267	Custom Manifest Filling
Fahad Iftikhar	KARACHI	<a href="mailto:kar.siftikhar@cma-cgm.com">kar.siftikhar@cma-cgm.com</a>	021-35147810-20 Ext : 708	Custom Manifest Filling
Muhammad Saleem	KARACHI	<a href="mailto:kar.msaleem@cma-cgm.com">kar.msaleem@cma-cgm.com</a>	021-35147810-20 Ext : 705	Export invoicing /SSC Issue with coordination of Kashif Adnan
Waqar Soomro	KARACHI	<a href="mailto:kar.wahmad@cma-cgm.com">kar.wahmad@cma-cgm.com</a>	021-35147810-20 Ext : 704	Export Invoicing
Kashif Adnan	KARACHI	<a href="mailto:fld.kadnan@cma-cgm.com">fld.kadnan@cma-cgm.com</a>	Phone +92-41-2647455-7 Ext : 104 Mobile 0322676781€	SSC issue
<b>Muhammad Sabir</b>	<b>KARACHI</b>	<b><a href="mailto:kar.msabir@cma-cgm.com">kar.msabir@cma-cgm.com</a></b>	<b>021-35147810-20 Ext : 702 , Direct 021 35157805 Mobile# 03226767828</b>	<b>For Escalation pricing/ Manifest/ SSC</b>
ABBAS Kaiser	LAHORE	<a href="mailto:kaiser.abbas@apl.com">kaiser.abbas@apl.com</a>	042 35872031-3 Ext: 103	BL Issuance Desk/ Export documentation
Saqib Javed	KARACHI	<a href="mailto:kar.sjaved@cma-cgm.com">kar.sjaved@cma-cgm.com</a>	021-35147810-20 Ext : 715	BL Issuance Desk
Asmat Hussain	KARACHI	<a href="mailto:kar.ahussain@cma-cgm.com">kar.ahussain@cma-cgm.com</a>	021-35147810-20 Ext : 716	BL Issuance Desk
ABBAS Malik Ushtar	FAISALABAD	<a href="mailto:malik.abbas@apl.com">malik.abbas@apl.com</a>	92-41-2647455 - 57 Ext: 106	BL Issuance Desk/ Export documentation
Muhammad Javed Patni	KARACHI	<a href="mailto:kar.mpatni@cma-cgm.com">kar.mpatni@cma-cgm.com</a>	021-35147810-20 Ext : 712	Import Counter
Noor Wali	KARACHI	<a href="mailto:kar.nwkhan@cma-cgm.com">kar.nwkhan@cma-cgm.com</a>	021-35147810-20 Ext : 713	Import Counter
Syed Burhan Uddin	KARACHI	<a href="mailto:kar.suddin@cma-cgm.com">kar.suddin@cma-cgm.com</a>	021-35147810-20 Ext : 711	Import Counter
Minhaj Ali Khan	KARACHI	<a href="mailto:kar.mkkhan@cma-cgm.com">kar.mkkhan@cma-cgm.com</a>	021-35147810-20 Ext : 714	Import Counter
Fahad Farooq	KARACHI	<a href="mailto:kar.ffarooq@cma-cgm.com">kar.ffarooq@cma-cgm.com</a>	<b>021-35147810-20 Ext. 703 Direct 021 35157804 Mobile 03226767066</b>	<b>For Escalation import Counter matters</b>
Tahir Ayub Khan	KARACHI (AKI)	<a href="mailto:kar.tayubkhan@cma-cgm.com">kar.tayubkhan@cma-cgm.com</a>	021-35147810-20 Ext. 251 Direct 021 35147827 Mobile 0322676782€	Manager Service Delivery

Group ID's For Import [kar.impcs@cma-cgm.com](mailto:kar.impcs@cma-cgm.com)

- After office hour you can contact concerns on official cell phone for urgent issues

Updated Local tariff Link for CMA CGM Pakistan

<https://www.cma-cgm.com/local/pakistan/tariffs-local-charges>

COMMERCIAL				
CONTACT PERSON	STATION	EMAIL ID	CONTACT NO.	ACTIVITY
Fahad Khursheed	KARACHI	<a href="mailto:kar.fkhursheed@cma-cgm.com">kar.fkhursheed@cma-cgm.com</a>	021-35147810-20 Ext : 107 Mobile 03226767834	EXPORT SALES - KARACHI
Muhammad Sadiqain	KARACHI	<a href="mailto:kar.msadiqain@cma-cgm.com">kar.msadiqain@cma-cgm.com</a>	021-35147810-20 Ext : 114 Mobile 03226767812	EXPORT SALES - KARACHI
Mohammad Ali	KARACHI	<a href="mailto:kar.moali@cma-cgm.com">kar.moali@cma-cgm.com</a>	021-35147810-20 Ext 106 Mobile: 03018228354	EXPORT SALES - KARACHI
Ruqia Fatima	KARACHI	<a href="mailto:kar.rfatima@cma-cgm.com">kar.rfatima@cma-cgm.com</a>	021-35147810-20 Ext : 110	SALES SUPPORT - KARACHI
Hassan Dewan	KARACHI	<a href="mailto:kar.mhdewan@cma-cgm.com">kar.mhdewan@cma-cgm.com</a>	021-35147810-20 Ext : 113 Direct 021-35147809 Mobile 0322676780€	IMPORT SALES - KARACHI
MUHAMMAD Saeed	LAHORE	<a href="mailto:lah.msaeed@cma-cgm.com">lah.msaeed@cma-cgm.com</a>	Phone +92-42-35872031-3 Ext : 102 Mobile 03226767817	EXPORT SALES - LAHORE
NEMAT Noman	LAHORE	<a href="mailto:lah.nnamet@cma-cgm.com">lah.nnamet@cma-cgm.com</a>	Phone +92-42-35872031-3 Ext : 101 Mobile 03226767811	EXPORT SALES - LAHORE
JAMIL DAHA	FAISALABAD	<a href="mailto:fld.jdaha@cma-cgm.com">fld.jdaha@cma-cgm.com</a>	Direct 41 2647458 Mobile 0322 6767819	EXPORT SALES - FAISALABAD
Shahzad Nadeem	SILAKOT	<a href="mailto:fld.snadeem@cma-cgm.com">fld.snadeem@cma-cgm.com</a>	Direct 052-3561186 Mobile 0322 6767815	EXPORT SALES - SIALKOT
Ali Altaf	KARACHI (AKI)	<a href="mailto:kar.maaltaf@cma-cgm.com">kar.maaltaf@cma-cgm.com</a>	021-35147810-20 Ext : 108 Mobile 03226767804	FOB Sales
Mahrukh Akram	KARACHI (AKI)	<a href="mailto:kar.makram@cma-cgm.com">kar.makram@cma-cgm.com</a>	021-35147810-20 Ext : 112	FOB Sales Back Up
Shahzad Shamim	KARACHI	<a href="mailto:kar.sshamim@cma-cgm.com">kar.sshamim@cma-cgm.com</a>	021-35147810-20 Ext : 102 Direct 021 35127806 Mobile 0322676780€	For Escalation Export Sales - South
CHAUDHARY Rashid	LAHORE	<a href="mailto:lah.rmehmood@cma-cgm.com">lah.rmehmood@cma-cgm.com</a>	Phone +92-42-35872031-3 Ext : 100 Direct 042 35872036 Mobile 0322676781€	Deputy Commercial Head
Mahasin Muhammad	KARACHI	<a href="mailto:kar.mmuhammad@cma-cgm.com">kar.mmuhammad@cma-cgm.com</a>	021-35147810-20 Ext : 101 Mobile : 0322676780€	Commercial Head

Group ID : [kar.sales@cma-cgm.com](mailto:kar.sales@cma-cgm.com)

- After office hour you can contact concerns on official cell phone for urgent issues

use link for inland Tariff/ Haulage

<https://www.cma-cgm.com/ebusiness/inland-tariffs/finder>

# SERVICES CUT-OFF

## **SERVICE: AS1 - QICT**

VESSEL SAILING: EVERY SUNDAY  
ESI CUT OFF: THURSDAY 1500HRS  
TERMINAL CUT OFF: THURSDAY 2359HRS  
VGM CUT OFF: THURSDAY 2359HRS

## **INDAMEX SERVICE**

ESI CUT OFF: EVERY TUESDAY 1500 HRS. (STRICT CUT OFF)  
TERMINAL CUT OFF: EVERY WEDNESDAY 2359 HRS.  
VGM CUT OFF: EVERY WEDNESDAY 2359 HRS.  
VESSEL SAILING: EVERY FRIDAY

## **EPIC 2:**

ESI CUT OFF: EVERY MONDAY, 1100HRS  
TERMINAL CUT OFF: EVERY MONDAY, 2359HRS  
VGM CUT OFF: EVERY MONDAY, 2359HRS  
VESSEL SAILING: EVERY WEDNESDAY

## **SERVICE: EPIC 1**

ESI CUT OFF: EVERY FRIDAY 1500 HRS.  
TERMINAL CUT OFF: EVERY SATURDAY 0600 HRS.  
VGM CUT OFF: EVERY SATURDAY 0600 HRS.  
VESSEL SAILING: EVERY MONDAY

## **SERVICE: MEDEX**

ESI CUT OFF: FRIDAY 1500HRS  
TERMINAL CUT OFF: FRIDAY 2359HRS.  
VGM CUT OFF: FRIDAY 2359HRS.  
VESSEL SAILING: EVERY MONDAY

## **FEEDER VESSEL – QICT**

ESI CUT OFF: Every Wednesday 1500hrs  
TERMINAL CUT OFF: Every Thursday 2359hrs  
VGM CUT OFF: Every Thursday 2359hrs  
Vessel Window: Saturday - Sunday

## **FEEDER VESSEL – KICT**

ESI CUT OFF: Every Thursday 1500hrs  
TERMINAL CUT OFF: Every Friday 2359hrs  
VGM CUT OFF: every Friday 2359hrs  
Vessel Window: Sunday – Monday

## **SERVICE: AS 9 - PICT**

VESSEL SAILING: EVERY WEDNESDAY  
ESI CUT OFF: MONDAY 1500HRS  
TERMINAL CUT OFF: MONDAY 2359HRS  
VGM CUT OFF: MONDAY 2359HRS

## **SERVICE: AS 6 - SAPT**

VESSEL SAILING: EVERY FRIDAY  
ESI CUT OFF: TUESDAY 1500HRS  
TERMINAL CUT OFF: TUESDAY 2359HRS  
VGM CUT OFF: TUESDAY 2359HRS

## **SERVICE: AS1 - SAPT**

VESSEL SAILING: EVERY FRIDAY  
ESI CUT OFF: TUESDAY 1500HRS  
TERMINAL CUT OFF: WEDNESDAY 2359HRS  
VGM CUT OFF: WEDNESDAY 2359HRS